

USE, CARE AND WHAT YOU MAY EXPECT OF YOUR *CRADLESOFT* MATTRESS TOPPER

1. The *Cradlesoft* Memory Foam Mattress Topper is sensitive to temperature and humidity. **In rooms of 65 degrees Fahrenheit or less, or low humidity, the mattress will become somewhat firmer.** However, it will readily warm and respond to your body temperature when you lie on it. Due to the temperature-sensitivity of the material, we do not recommend using an electric blanket or heating pad with the mattress. If your mattress topper has been subjected to temperature lower than 40 degrees, it is important that you let the mattress topper naturally conform to its new environment.
2. As with any new mattress topper, it may take a while to become accustomed to your new *Cradlesoft* Memory Foam Mattress Topper. Most people are very comfortable using their new mattress topper on the first night. Others, however, may need several days to adjust to the unique *Cradlesoft* feeling.
3. Due to its unique manufacturing process, this mattress topper may retain a slight odor. All foam materials have this characteristic; think of the way a new car smells. Due to extremely high density of the *Cradlesoft* mattress topper, it may carry the factory odor for up to three weeks. This is normal and harmless.
4. Cover Washing Instructions – Dry Clean or Hand Wash Only. Lay flat to dry. **DO NOT TUMBLE DRY**

THE *CRADLESOFT* MEMORY FOAM MATTRESS TOPPER BY JEFFCO FIBRES, INC. 3-YEAR LIMITED WARRANTY

Jeffco Fibres Inc. warrants that this product will be free from defects in material and workmanship as described in this warranty (hereinafter referred to as the “Limited Warranty”).

CONDITIONS OF THE 3 YEAR WARRANTY

This 3 Year Limited Warranty starts on the date of purchase. If a manufacturing or material defect occurs during the first year, Jeffco Fibres, Inc. will repair or replace (at Jeffco Fibres, Inc. option) the defective topper. If replacement is required, Jeffco Fibres, Inc. may substitute materials of equal or higher quality when the like components are not available. If defects such as splitting or cracking occur during normal usage and proper handling, during the remaining two (2) years of this limited warranty we will, at our discretion, repair the topper at a handling cost to you, or replace the topper at a prorated charge to you. During the second year of the warranty period, the prorated replacement charge will be fifty (50) percent of the replacement items purchase price. The prorated charge will seventy five (75) percent for year three.

The Limited Warranty does not cover the following:

1. The fabric topper cover – if provided.
2. Slight body impressions (less than one-and-a-half inches).
3. Comfort preference.
4. Transportation charges for return and reshipping when necessary.
5. Abuse or unsanitary conditions.
6. When used on an inappropriate mattress, foundation or box spring.

Please note that Jeffco Fibres, Inc. reserves the right to refuse service and invalidate this Limited Warranty when the mattress is found to be in unsanitary condition, or when product failure is due to causes other than defective material and/or workmanship.

In the case of our memory foam products this warranty does not include a normal increase in softness of the material or a decrease in the slow recovery feature. These aspects do not affect the pressure-relieving qualities of the foam.

BODY CONTOURING

Your topper has been constructed with the finest materials. It is designed to conform to a person’s individual contour. Your sleeping position may result in “body contouring”. This is normal and not a structural defect. **SEVERE CONTOURS** are impressions which exceed 1.5” (one-and-a-half inches) in depth below the normal level of the product. Severe contours are covered by this Limited Warranty.

IF YOU ARE CONSIDERING PLACING A WARRANTY SERVICE CLAIM, PLEASE CONTACT YOUR RETAILER.

EXCLUSIVE REMEDY/OTHER LIMITATIONS

This Limited Warranty excludes any and all implied warranties on Jeffco Fibres, Inc toppers, including any warranties of merchantability or fitness or a particular purpose. The service terms stated in this limited warranty shall be the consumer’s sole and exclusive remedy in the event of product failure during the warranty period. Jeffco Fibres Inc. shall not be liable for incidental or consequential damages arising out of the use or inability to use this product, or for the breach of this or any other express or implied warranty. Jeffco Fibres Inc. does not warrant that this product is suitable for any person’s medical condition. Jeffco Fibres Inc makes no warranty beyond what is contained in this Limited Warranty.

Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary state to state. Jeffco Fibres Inc. does not authorize any person to create for it any other obligation or ability in connection with this warranty.

THE 3 YEAR LIMITED WARRANTY SET FORTH HEREIN IS THE ONLY WARRANTY FOR ANY TOPPERS PRODUCED BY JEFFCO FIBRES, INC. AND MAY NOT BE MODIFIED.